

# CHC33015 - Certificate III in Individual Support



MELBOURNE  
COLLEGE  
OF FURTHER EDUCATION

## Course Overview

Our course is designed for those who want to care for people that need extra assistance. To be an individual support worker, you must possess a keen sense of compassion and personal empathy, combined with strong communication skills as they will allow you to make that vital connection with those that need it most. It has been designed to suit two different streams of individual support; Ageing and Home & Community Care (HACC). Job outcomes include; personal care assistant, home carer, nursing assistant, community or resident support worker.

## Entry Requirements

- The ability to travel to and from placements - placement hours can be early starts
- Access to a computer or smart device and the internet to complete your studies.
- Ability to obtain a police check prior to placement in an aged care facility.
- The required Language, Literacy and Numeracy skills to complete a Certificate III level course. This will be assessed in your pre-training review during enrolment.

## Fees

This training is delivered with Victorian and Commonwealth Government funding. The course fees depend upon eligibility for a Government subsidy, via the Skills First Funding Program. For more details view the fees and charges on our website. Check eligibility online via the Victorian Skills Gateway or call our office - please be aware that using a funded place can affect access to future funding.

	Tuition Fee	Material Fee
Government Funded - Online	\$0	\$99
Full Fee - Online	\$2600	\$99
Government Funded - In Class	\$0	\$99
Full Fee - In Class	\$3400	\$99



## Duration, Delivery and Assessment

### Online 1 option

- 7 months (average)
- 36 virtual classroom sessions - 2 x 2 hours per week
- 5 full day practical skills class at our Melbourne campus
- 1 full day First Aid training
- Assessments include: written and oral questions; projects; and observations of skills
- Recommended 16 hours of self-paced learning per week
- 120 hours of work placement in an aged care facility

### Online 2 option

- 8 months (average)
- 22 virtual classroom sessions - 1 x 4 hours per week
- 5 full day practical skills class at our Melbourne campus
- 1 full day First Aid training
- Assessments include: written and oral questions; projects; and observations of skills
- Recommended 16 hours of self-paced learning per week
- 120 hours of work placement in an aged care facility

### In-Class option

- 10 months (average)
- 29 face-to-face sessions - 1 x 4 hour class per week
- Assessments include; written and oral questions; projects; and observations of skills
- Recommended 16 hours of self-paced learning per week
- 120 hours of work placement in an aged care facility

Contact us today to book your spot in our next course!

Phone: 1300 368 883

Email: [info@mcfef.com.au](mailto:info@mcfef.com.au) Website: [www.mcfef.com.au](http://www.mcfef.com.au)

Head office: 39/617-643 Spencer Street, West Melbourne, 3003

RTO TOID: 21340

MCFE is a division of iAscend Polytechnic Pty. Ltd. RTO no. 21340.





## Support Services

If you need support with progress throughout your course (including finding a placement) or other personal issues, we have a student services officer who can help or direct you to the most appropriate service. Your trainer will also be available every session to cover additional support if required. For further information on welfare and educational support, please refer to our student handbook available on the website.

## Third Parties/Brokers

Our approved third parties/brokers can refer students to this course. MCFE staff members will undertake the following;

- Complete pre-training reviews and assess individual capabilities to undertake this course
- Enrolment and information sessions; including reviewing enrolment paperwork and confirming acceptance in the course
- Undertake training and assessment activities and sign off competency

Approved third parties/brokers are listed on our website. If you would like to make a complaint, please call or email as per details below.

## Recognition of Prior Learning (RPL) and Credit Transfer (CT)

You can ask for your relevant existing skills, qualifications and experiences to be assessed and taken into account when your level of competency is being evaluated. There will be a cost associated, refer to the statement of fees and charges.

If you have previously completed a unit with the same code as your new course, you will be eligible for a credit transfer and you will not have to repeat that unit. There is no cost associated with this process.



## Units

### Core Units

- CHCLEG001 Work legally and ethically
- CHCCCS023 Support independence and wellbeing
- CHCCOM005 Communicate and work in health and community services
- CHCDIV001 Work with diverse people
- CHCCCS015 Provide individualised support
- HLTWHS002 Follow safe work practices for direct client care
- HLTAAP001 Recognise healthy body systems

### Electives

- CHCCCS011 Meet personal support needs
- CHCAGE001 Facilitate the empowerment of older people
- CHCAGE005 Provide support to people living with dementia
- CHCHCS001 Provide home and community support services
- CHCCCS025 Support relationships with carers and families
- CHCDIS007 Facilitate the empowerment of people with a disability

### Bonus Electives

- HLTAID003 Provide first aid
- HLTSAID001 Provide cardiopulmonary resuscitation

## Location

Our head office is at 39/617-643 Spencer Street, West Melbourne, however face to face classes are held at different locations. Online classrooms are held with your trainer via Zoom with practical skills classes being held at our head office.

## Pathways

On completion of this qualification you may wish to undertake the the CHC43015 Certificate IV in Ageing Support or CHC403115 Certificate IV in Disability (not offered by MCFE).

For further information, please refer to our student handbook on the website, which contains key information including our complaints and appeals process, refund policy and enrolment conditions

MCFE cannot guarantee employment, access into further university courses or successful completion of any course.

Phone: 1300 368 883

Email: [info@mcf.com.au](mailto:info@mcf.com.au) Website: [www.mcf.com.au](http://www.mcf.com.au)

Head office: 39/617-643 Spencer Street, West Melbourne, 3003

RTO TOID: 21340

